

The Learning Disability Partnership Board in Surrey

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Our Strategic Direction, 2019 to 2024.

Services for people with a learning disability and autism

INTRODUCTION

Steve Hook, Surrey County Council Assistant Director, Learning Disabilities, Autism & Transition.



I joined Surrey County Council in October 2019.

I previously managed services for young people and adults with learning disabilities in East Sussex and Brighton & Hove. Lots of my work was developing close working between social care and health. I am really looking forward to working with all the members of the Partnership Board on delivering on the strategic plan set out in this bulletin.

Anna Waterman, Head of Commissioning for Disabilities and for East and Mid Surrey.



I joined Surrey County Council in January 2020.

I previously commissioned services for adults with learning disabilities and autistic adults in Kensington, Chelsea and Westminster. I worked to develop people's housing, activities, and involvement in both developing their support, and how we organised support. I worked closely with health to improve the care offered by GP's dentists, and hospitals. I see the Partnership Board as a really important way of working together to improve the support offered in Surrey.

A SUMMARY OF OUR KEY STRATEGIC AIMS



We plan to develop 700 more independent living housing units for people over the next 10 years.



By 2024 we plan to provide more support in Surrey, so that people do not have to receive their support outside of Surrey.



By 2024 we want every person we support to have an outcome focussed support plan based on how they wish to live their lives.



By 2024 we want to help more people to live as independently as possible in community housing, reducing the number in residential care homes by 40 to 50%.



We will support more people to get into paid work, and plan to increase the number of people in supported employment to 500 by 2024.



By 2024 we plan to increase the number of people benefitting from the greater control that Direct Payments offer to 90% from 30%.

See the following pages for more detail about how we plan to develop our services to meet these aims



SURREY'S POPULATION IS GROWING

In the next 10 years we estimate that there will be a 10% increase in the number of adults with a learning disability and/or autism living in Surrey.

In Surrey, approx. 4,500 adults with a learning disability and/or autism are eligible for support from Surrey County Council. Of these adults, 1,075 currently live in residential care.

This limits the opportunities they have to develop their independence, live healthy and fulfilling lives and achieve their full potential in their local community.

850 people with a learning disability and/or autism were placed in homes outside of Surrey due to a lack of suitable accommodation in Surrey.

There are growing numbers of young people with learning disabilities and/or autism who will need accommodation as they move from Children's to Adult services.

We urgently need more supported living homes in Surrey to enable people with a learning disability and/or autism to live in their local communities.

Supported living is different to residential care.



- With supported living you 'have your own front door'.
- You are a tenant with housing rights.
- Most people in supported living have support from staff.
- The amount of support you have is based on your needs. It can range from a few hours a week to 24hrs a day.
- Support often includes help to be as independent as possible, and to be an active member of your community.

THE FINANCIAL SITUATION IN SURREY



Surrey County Council will spend about £900m over the next 5 years on support for approx. 4500 people.

We need to get good value for this money, with support focused on helping people to achieve the outcomes important to them, and their ability to look after their health and well-being.

We want to modernise our approach to meeting people's needs.

Surrey County Council would no longer pay for the 'accommodation' costs when people move from residential care into supported living. People would be able to apply for housing benefit from their local council to pay for their rent if they are not earning a wage.

It is possible that the cost of staff support for some people, when they move to supported living, would be reduced.

As people become more independent, and some move into employment, they may require less staff support.

Using technology for independence may also help some people to rely less on paid staff.



Over the next 5 years we want to support people with a learning disability and/or autism to:



Live as independently as possible.



Develop their strengths and skills, and possibly find employment.



Play a full and active role in their local community

This is about modernising our services and how we support people.

DEVELOPING MORE SUPPORTED LIVING SERVICES IN SURREY



We are planning to have 700 more independent living accommodation units for people over the next 10 years.

An independent living accommodation unit might be a flat of your own, or for some people a shared home.



People have told us they want to live in their own community close to shops, transport, and other facilities.

We will adapt some existing buildings, and build new homes. Some residential services will be re-developed into supported living services.

We will have a special team to work on this plan. We will work together with the NHS and other providers to develop these new homes.



We have identified 550 people with a learning disability and/or autism, currently living in residential care, who are likely to benefit from moving to supported living.



We estimate that around 90 new people with a learning disability and/or autism will need housing and support funded by Surrey County Council.

Most of these are young adults transitioning from Children's services. We aim to support all of these people in supported living services unless very exceptional circumstances apply.

EMPLOYMENT AND DAY SERVICES IN SURREY

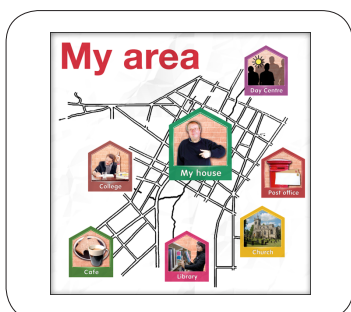


We will be focusing on supporting more people with a learning disability and/or autism into employment.

We are working closely with Surrey Choices to expand the support available for people to develop their confidence and skills, and explore different activities that might lead to employment.

We don't want people to go to day services where they are just 'looked after'. The focus will be on enabling people to develop their strengths, skills and independence.

BUILDING COMMUNITY CAPACITY



We will make sure we are aware of the networks, such as charities, clubs, leisure services and courses in people's local communities, and help people with a learning disability and/or autism to access them.

There may be support that is available to everyone in a local community that people with a learning disability can access.

SURREY COUNTY COUNCIL COMMISSIONING



The role of Adult Social Care Commissioning is to oversee contracts that Surrey County Council has with providers of services, including supported living and activities that promote social inclusion.

They also liaise closely with health and education services to ensure that support in the community fits together well.



The Commissioning Team also play a key role in developing the services that are needed and wanted in Surrey. Commissioners support the Learning Disability & Autism Partnership Boards in Surrey, and engage regularly with people who use services and their families.

ADULT SOCIAL CARE COMMISSIONING IS NOW ORGANISED INTO THREE AREAS

- Disability (including learning disability and physical disability)
- Mental health
- Older people

There is an overall Head of Commissioning for Disabilities, Senior Commissioners and Commissioning Managers focusing on learning disability and autism services.



We have a centralised Learning Disability and Autism Team and a dedicated Transition Team.

CENTRALISED LEARNING DISABILITY AND AUTISM TEAM



The new team was set up in 2019.

The team works with people aged 25+ who have a learning disability and/or autism.

WE DECIDED TO SET UP A DEDICATED LEARNING DISABILITY AND AUTISM TEAM FOR A NUMBER OF REASONS

- Some locality teams did not have enough learning disability expertise amongst their staff.
- Some locality teams had a lot of people with a learning disability to support and others far fewer.
- We need to make sure that people have annual reviews and people in out of county placements have their support reviewed.
- We will have the expertise to support people with complex and challenging needs.
- We will be better placed to meet the ongoing demand for support and services, and the numbers of young people transitioning from Children's to Adult Services.
- We will be better placed to work in partnership with health and community services.
- We will be better placed to focus on the needs of people living with older carers.
- We will be better placed to focus on older people (age 65+) who may have the 'wrong' package of care.

CONTACTING THE TEAM

- **Phone:** 01483 404770
- **Text:** 07527 182 861 (for the deaf or hard of hearing via the Adult Social Care Contact Centre)
- **Email:** learning.disabilityduty@surreycc.gov.uk



The team has a caseload of around 4,500 people.



- Staff assess the needs of people, and if eligible for Adult Social Care support work with them, and their supporters, to plan their care and support.
- The team has two bases, one in East Surrey and one in West Surrey. Previously people were supported by one of the 11 locality teams.

PROGRESS THE TEAM IS MAKING

The team is almost fully staffed and will have a service manager and two team managers. (West and East).

We have started to have review meetings with people. These are an opportunity to look at people's strengths and abilities.

The Duty Team is operational and is averaging 10 – 12 new referrals each week. They respond to other enquiries, and people who may be in immediate need of support.

We have set up an Autism Working Group and have had training on autism awareness.

It is taking time for us to contact everyone on our caseload, and to connect people to their social work team.

Our staff have been finding out more about local projects that are happening across Surrey such as social groups and gardening projects.

TRANSITION TEAM



The Surrey County Council Transition Team offer advice & guidance to young people aged 14 to 25 with disabilities and their families on their journey to adulthood.

They have funding responsibilities from 18+ for young people who have disabilities and meet the care act threshold.

Moving on from The Transition Team.

As they approach 25 years old, young adults who have been supported by the transition team, will be transferred to the Centralised Learning Disability and Autism Team, or to the relevant locality team within Adult Social Care.

HOW WE WORK WITH YOUNG PEOPLE



The team work with the young person, their family and colleagues from health, education and community services involved with young people to understand what their ongoing care and support needs might be at when they turn 18.



Transition Team staff will work out what support a young person needs when they are 18, how much this will cost and if eligible for Adult Social Care support how much will be funded.



Once the support is in place the Transition Team regularly review the support provided to make sure it meets the needs of a young person and their family. The support will be changed if necessary.

DEVELOPING OUR WORK

- Extra staff are being recruited to the Transition Team to make sure we plan earlier with people. We want to plan from Year 9 at school.
- We are developing new local community services (Local Offer Plus). These services will focus on supporting young people at times when they are not at college and could include independence training and gym classes.
- We are looking to pilot new supported living services for those aged 16 plus, with the aim that fewer young people will need to leave Surrey to go to residential colleges.
- We are trying out new Assisted Technology solutions to help young people to be more independent.
- There are now dedicated link workers in special schools.

CONTACTING THE TEAM



- Phone: 01276 800270
- Email: transitionteam@surreycc.gov.uk
- Text: (for the deaf or hard of hearing via the Adult Social Care Contact Centre)

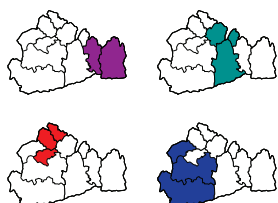
The Learning Disability Partnership Board and our four Local Valuing People Groups



The Learning Disability Partnership Board

The Board meets every two months and is co-chaired by a person with a learning disability. Members also includes families, people with learning disability, senior managers from health, social care, providers of services and Voluntary Sector in Surrey.

The Board ensures that people with a learning disability and their families have a voice, and are able to contribute to improving their local services and communities.



Local Valuing People Groups

We have a Local Valuing People Group in East, North-West, South-West and Mid Surrey. People with learning disabilities, families and services in the local area meet every three months (quarterly), to share information and discuss plans for support and services in their local area.

CONTACTING US

Contact Mary Hendrick for information about the Learning Disability Partnership Board and the Local Valuing People Groups.

Phone: 01483 517953 Email: mary.hendrick@surreycc.gov.uk



The Autism Partnership Board



**Surrey Autism
Partnership Board**

The Autism Partnership Board meets four times a year and oversees the development of support and services for autistic adults in Surrey. The Board is co-chaired by an autistic person.

Topics discussed recently include:

- Self-Assessment – How well do we meet the needs of autistic people.
- Autism Champions training.
- Accessibility in the local community for autistic people.

CONTACTING US

Contact Tom Moore for information about the Autism Partnership Board.

Phone: 01737 737132 Email: thomas.moore@surreycc.gov.uk



Advocacy in Surrey

Support to make sure
your voice is heard

Phone: 0800 335 7330
Text: 07561 392 818
Email: info@advocacyinsurrey.org.uk
Web: www.advocacyinsurrey.org.uk



Safeguarding Adults

If you suspect somebody is being
harmed, don't ignore it, report it

In an emergency – Dial 999
for the police
During office hours
Phone: 0300 470 9100



Support if you need to go to hospital

Contact the Learning Disability
Liaison Service

Royal Surrey County Hospital
Phone: 07717 850308

Epsom General Hospital
Phone: 07920 561343

Frimley Park Hospital
Phone: 07584 616526

St. Peter's Hospital
Phone: 07721 918708

East Surrey Hospital
Phone: 01737 288800



Surrey Coalition of Disabled People

The voice of Disabled
People in Surrey

Phone: 01483 456558
Text: 07780 933 053
Email: info@surreycoalition.org.uk
Web: www.surreycoalition.org.uk



Action For Carers (Surrey)

Enabling carers
to have a voice

Phone: 01483 302748
Text: 07714 075 993
Email: info@actionforcarers.org.uk
Web: www.actionforcarers.org.uk



USEFUL WEBSITES



www.surreypb.org.uk



The website of the Partnership
Boards and Local Valuing People
Groups in Surrey.

www.surreyinformationpoint.org.uk



Surrey Information Point is a directory
of activities, wellbeing, support and
care services for adults.

www.surreycc.gov.uk



The website of Surrey County
Council. Has information on adult
social care and children's services.

www.sabp.nhs.uk



Surrey and Borders Partnership NHS
Foundation Trust provide a range of
specialist health services.